



SILVERLAKE master **SAM**

Silverlake Intel Appliance (SIA) Universal Secure Access Management (USAM) X Series

Feature List

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Feature	X5 Series
Platform, Deployment & Architecture	
Type	Mid-Enterprise Level USAM functionality
Options / Configurations Available	X510, X580
Type of processor	2nd-Gen Intel Xeon Scalable processors
Type of Disk Type	SATA, SCSI, SSD
Type of Network Adapter	10/25/40 Gigabit Intel® Ethernet Network Adapters for OCP
Supports Agent deployment (distributed USAM)	✓ (In-house, fully integrated with surveillance, access control and privilege escalation for Windows & Unix/Linux and compliance audit)
Agentless deployment (centralised USAM)	✓
Hybrid deployment	✓
Supports Adopted enterprise hardening policy	✓
Integration with SIEM	•
Native Integration with Silverlake Aurora ¹ solution suite for IDM, AM & DS	✓
Integration with 3rd party IDM	•
Integration with 3rd party ticketing/change management system	•
Native Integration with Silverlake VariA ² solution suite (Multi-factor Authentication Service Platform)	✓
Support third party Multi-Factor Authentication	✓
Secured credential Vault with multiple security layers	✓
Unified policy engine (Master Policy concept)	✓
Auto discovery	✓
Easily Scalable, to allow larger deployments or new devices or platform technologies	✓

Low-Impact Architecture, minimal changes required to existing architecture	✓
Tamper proof audit logs, session recordings and retention policy to comply to SOX	✓
High Availability and Seamless Disaster Recovery Architecture	✓
Built-in 2FA	✓
Privileged Password, User Access, Session, Credential Protection and Management	
Request approval workflow	✓
Emergency workflow	✓ (Auto approval for specific users under certain condition)
Access policy	✓
Support split password dual control	✓
Password verification	✓
Automated password management	✓
Support complex password policy	✓
Eliminate hard-coded password	✓
Supported password reset protocol	Unix, Windows, Telnet, Web API, Database Connector, IBM-i Connector, Proprietary MasterSAM agent protocol, and others
Whitelist - allow specific privilege	✓
Blacklist - deny specific privilege	✓
Command restriction via proxy/gateway	✓
Privilege escalation - automated privileged rights assignment and demotion to user own ID, without password involvement	✓
Prevent leap frogging	✓
Auto login session establishment	✓
Supported auto login protocol	SSH, Telnet, RDP, VNC, Web based, Client based, and others

Access policy	✓
Centralised web access proxy - Single Sign On portal	✓
No changes of user access existing method	<ul style="list-style-type: none"> • Proxy/Gateway ✓ Host based approach, maintain user existing access method
File transfer	✓
Terminate user active session	✓
IBM-i autologin compatibility (native client login, SST dual login)	✓
Manage privilege user access onto the system	✓
Restrict privilege user access onto the system based on allowed IPs, time.	✓
Manage privilege user access + monitor/record such access	✓
Fully Agentless password management for a variety of platforms, including SSH Keys	✓
Verifies credentials on an on-going basis and automatically recovers and resets passwords when out of sync	✓
Least privilege default to every user	✓
Lock down system access from any privilege user's ID login	✓
Centralized web-based Request-Approval workflow Management	✓
Multiple approval level(s) with various delegated approval group(s)	✓
Works with multiple authentication services like RADIUS, RSA, PKI, Oracle SSO, SAML, LDAP	✓
Integration with Ticketing System	✓
Surveillance & Compliance Audit	
Recording for access via proxy/gateway	✓
Recording for access via local/console	✓ (With host-based approach)

Recording for access via multiple leap-frogging	✓ (With host-based approach)
Recording format	Text & Image (Proprietary format)
Real time surveillance record transfer & playback	✓
Smart recording based on user interactive activities	✓
Analyse keyword output on recorded sessions	✓
Support grayscale recording	✓ (Save up to 50% storage)
Support granular search including keywords	✓
Support session review function	✓
Pinpoint specific violation event	✓
Audit trails and reports	✓
File integrity check	✓
Shared/Mapped drive integrity check	✓
Process life cycle check	✓
Compliance check	•
Dormant account detection	•
Isolated and hardened environment to access privileged accounts	✓
No credentials will be known to users or copied to their endpoints' memories	✓
Fully Agentless session management for a variety of platforms, including SSH Keys	✓
Track & Monitor Every User	✓
Record & Log User Activity	✓
Replay User Activity	✓
System process life cycle audit	✓

File & folder integrity check	✓
Combined Video & Text based Logs in user session	✓
Interactive text & keyword search ability	✓
100% full surveillance recording – on every user	✓
Export to SIEM tools	✓
Small foot print recording	✓
Granular search & filter criteria	✓
Comprehensive report(s)	✓
Customizable connectors to connect to various platforms / software / web using privileged credentials. E.g., launching Microsoft SQL Server Management to access an MSSQL account without having the software installed on the user's workstation	✓
Provide universal keystroke audit which is typed during privileged session	✓
Offers command line control and native SSH access while still providing secure access to privileged users using either passwords or SSH keys	✓
Provide Blacklist (Deny) action to be carried out by user within system	✓
Provide Whitelist (Allow) action to be carried out by user within system	✓
Provides AD Bridge capabilities that enable organizations to centrally manage Unix users and accounts that are linked to AD.	✓
Securely Connect into devices that are not managed by the management tool	✓
Live Monitoring and Termination of Ongoing Sessions	✓
Application Control for Endpoints & Servers	
Support for updating password on Windows Services	•
Support for updating password on Windows Scheduled Tasks	•
Support for updating password on Windows IIS Pools	•
Support for updating password on Windows COM+ Applications	•

Support for updating password on Windows IIS Directory Security (Anonymous Access)	•
Support for updating password on text-based config files	•
API and SDK for applications to call for passwords instead of relying on embedded or hard coded credentials with minimal code change	•
Integrate with application middleware such as WebLogic, WebSphere, Jboss, and Tomcat to eliminate hardcoded password without the need of code changes	•
Integration and Automation	
Enterprise Class Integration. Ready to leverage on existing security investment with out of the box support	✓
SIEM Tools	✓
Cloud Services like AWS, Azure and Corporate Social Media Accounts	✓
Vulnerability Managers like Rapid7, Tenable Nessus, Qualys	✓
Identity Managers like RADIUS, RSA, SAML etc	✓
Ticketing Systems like ServiceNow or BMC Remedy	✓
Integration with analytical tools or solution. Analytics and alerting on malicious privileged account activity.	✓
Detects and alerts in real-time	✓
Enables automatic response to detected incidents	✓
Establishes profiles of typical privileged user behaviour	✓
Identifies anomalies including malicious privileged account activities and suspicious Kerberos traffic	✓
Adapts threat detection to a changing risk environment with self-learning algorithms	•
Correlates incidents and assigns threat levels	•
Enhances the value of existing SIEM solutions with out-of-the-box integrations	✓

Improves auditing processes with informative data on user patterns and activities	✓
Command Line Interface Tool available for scripting various automation needs e.g., automatically onboarding and removing new accounts	•
Hardware	
Intel Software Guard Extensions (Intel SGX) Technology	✓
Intel Active Management Technology (AMT)	✓
Redundant power supply	✓
RAID 1	✓

¹Aurora is an Identity Access Management solution offered by Silverlake Sheaf, a Silverlake Group Company

²VariA is Multi-Factor Authentication Solution offered by Silverlake Sheaf, a Silverlake Group Company

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